

AI Community of Practice / Learning Community

New York Alliance for Inclusion & Innovation

August 2025

(currently meets on the 3rd Tuesday of each month)





Welcome AI Learning Community

Agenda for August 2025 Monthly Meeting

Welcome and Community of Practice Logistics

Federal AI Policy Updates

- Safe AI in Medicaid Alliance (SAMA), Medicaid Enterprise Systems Conference 2025

AI Learning Community Updates

- Community Sharing and Q&A
- Subscription details and website features
- Learning community content schedule
- Upcoming collaboration topics

Wrap-Up & Next Steps



Welcome! Overview of AI Community of Practice Subscription

Community

Policies &
Governance

Training &
Capacity
Building

Tools &
Templates

Community
Engagement &
Shared Learning

of Practice





New York Alliance

AI Learning Community Domain Areas



1. AI Readiness and Agency Strategic Vision Alignment



2. Data Management, Privacy, and Security



3. Technology Infrastructure and AI Integration



4. Human Oversight, Rights, and Person-Centered, Ethical AI Use



5. Workforce Development and Training



6. Impact on Service Delivery and Quality Outcomes



7. Compliance, Risk, and CMS/DOH/OPWDD Regulatory Adherence



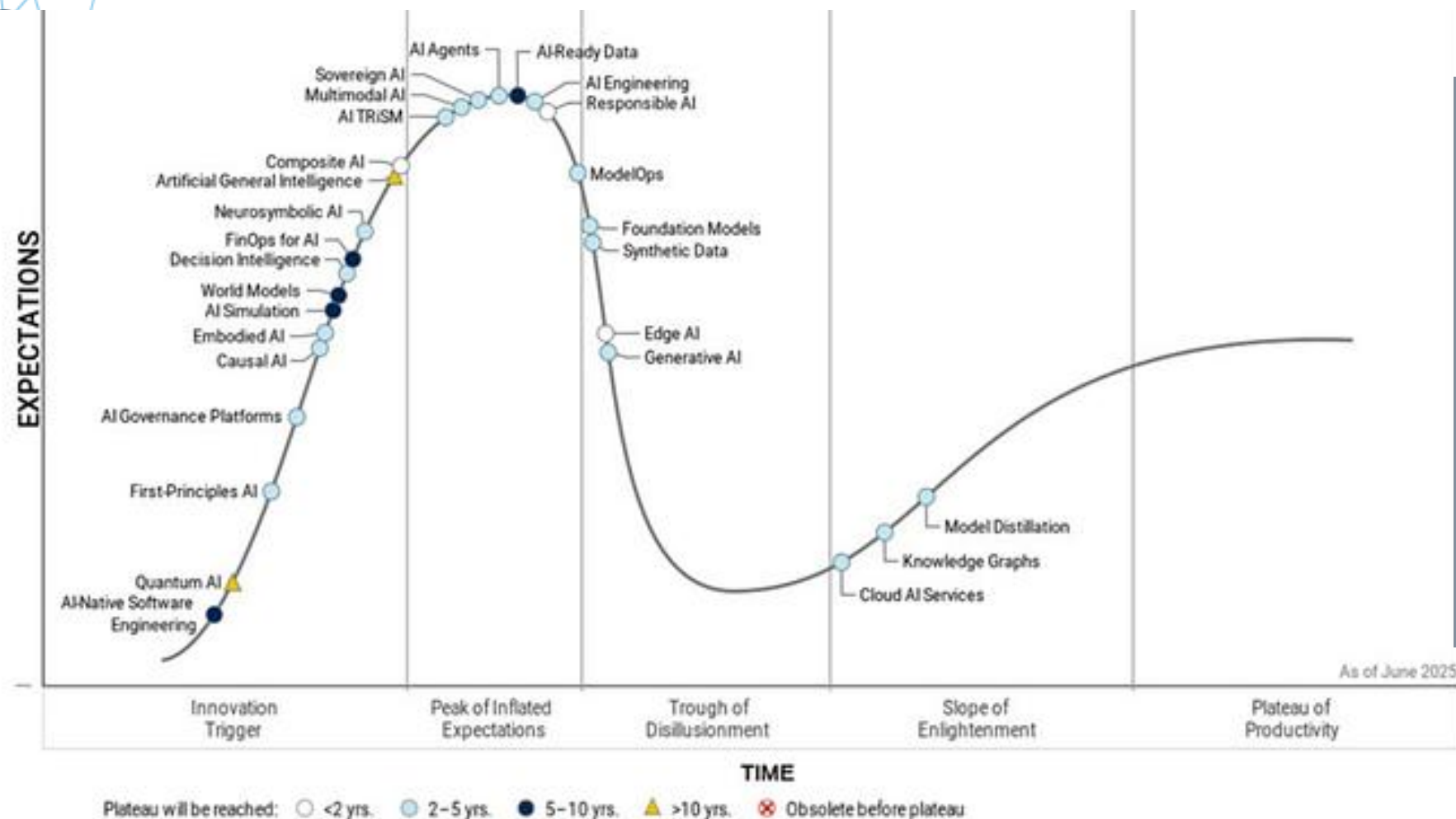


Federal AI Updates





Gartner Hype Cycle for Generative AI, 2025



Gartner uses Hype Cycles to chart emerging technologies from early hype to mainstream adoption, helping organizations know when to jump in or hold off. The 2025 Generative AI Hype Cycle signals that GenAI has peaked and is now in the Trough of Disillusionment, meaning developers should start implementing strategically now, but with strong governance, clear use cases, and realistic ROI expectations rather than chasing hype.

July/August 2025: The 2025 Hype Cycle for Artificial Intelligence Goes Beyond GenAI

The focus is shifting from the hype of GenAI to building foundational innovations responsibly.

<https://www.gartner.com/en/articles/hype-cycle-for-genai>





Safe AI in Medicaid Alliance (SAMA)

- SAMA is a collaborative initiative organized by Acentra Health and led by Daniel Hallenbeck, the former Chief Technology Officer for NYS Medicaid at the Department of Health (DOH). It focuses on ensuring the safe, ethical, and effective use of AI within Medicaid programs.
- Members are state Medicaid CIOs, oversight officials, and health IT vendors, including Aneesh Chopra, the first US CTO (2009-2012; during ACA start).
- Goals of SAMA:
 - Promote responsible AI use in **state Medicaid systems**
 - Support risk management and transparency in AI-driven tools
 - Bridge public and private stakeholders, including vendors, payers, providers, and policymakers
 - Address AI-specific concerns in eligibility, documentation, utilization management, and health equity



Updates from Medicaid Enterprise Systems Conference 2025

It's up to us to ensure AI readiness, secure and ethical use, strong infrastructure, trained staff, measurable service impact, and full compliance with CMS, DOH, and OPWDD standards.



Federal Direction & Permission Structure

- States seeking clear CMS guidance for Medicaid AI adoption.
- CMS is encouraging a “go and do” approach at federal level, but policy clarity varies.

White House AI Action Plan (July 2025)

- Requiring federal AI systems to have safeguards to detect and prevent political and ideological bias
- Accelerating permitting for AI data center infrastructure
- Promoting export of American AI infrastructure and models (AWS, Microsoft, Google, OpenAI, Anthropic, Meta, NVIDIA, AMD, and Intel.)

CMS Initiatives

- Digital Health Ecosystem (July 2025): Interoperability framework with major vendors for private health tracking

Risk Management Alignment

- Groups are working to tailor the NIST AI Risk Management Framework (RMF) to Medicaid.
- State-specific policies, use cases, and governance.





Large Language AI Memory Models: Temporary vs. Permanent Data Retention

AI is shifting from ephemeral (temporary) to persistent (permanent) memory, raising issues of retention and the following questions from the New York Alliance AI Organizational Self Assessment (OSA)

- Google Gemini (2025): Automatic memory on by default; “Temporary Chats” delete in 72 hours.
- OpenAI ChatGPT (2024): Memory stores facts/preferences; can be reset or turned off.
- Microsoft Copilot (2023–24): *Semantic Index* of O365 data; retention set by enterprise policies.

- **OSA: Data Management, Privacy, and Security**
 - **Data Retention & Deletion Policies:** 7. Does the organization define how long AI systems can keep information (temporary vs. permanent) and when it must be deleted?
 - **Notification to Individuals and Staff:** 2. Are people told when their information may be remembered across sessions, versus discarded after use?
- **OSA: Human Oversight, Rights, and Person-Centered, Ethical AI Use**
 - **Human Oversight:** 8. Who decides whether persistent memory features are enabled or disabled, and how is consent managed?

Google's Gemini AI Will Soon Remember Your Preferences Automatically

Gemini is also getting a ChatGPT-style Temporary Chat window. Conversations made here won't influence future chats or show up in recent history.

Joseph, J. (2025, August 14). *Google's Gemini AI will soon remember your preferences automatically*. PCMag.

<https://www.pcmag.com/news/gemini-will-soon-remember-your-preferences-automatically>





AI Learning Community Updates

Module 1: Understanding and Communicating AI

Module 2: AI Training & Workforce Development

Module 3: Risk, Ethics & Oversight

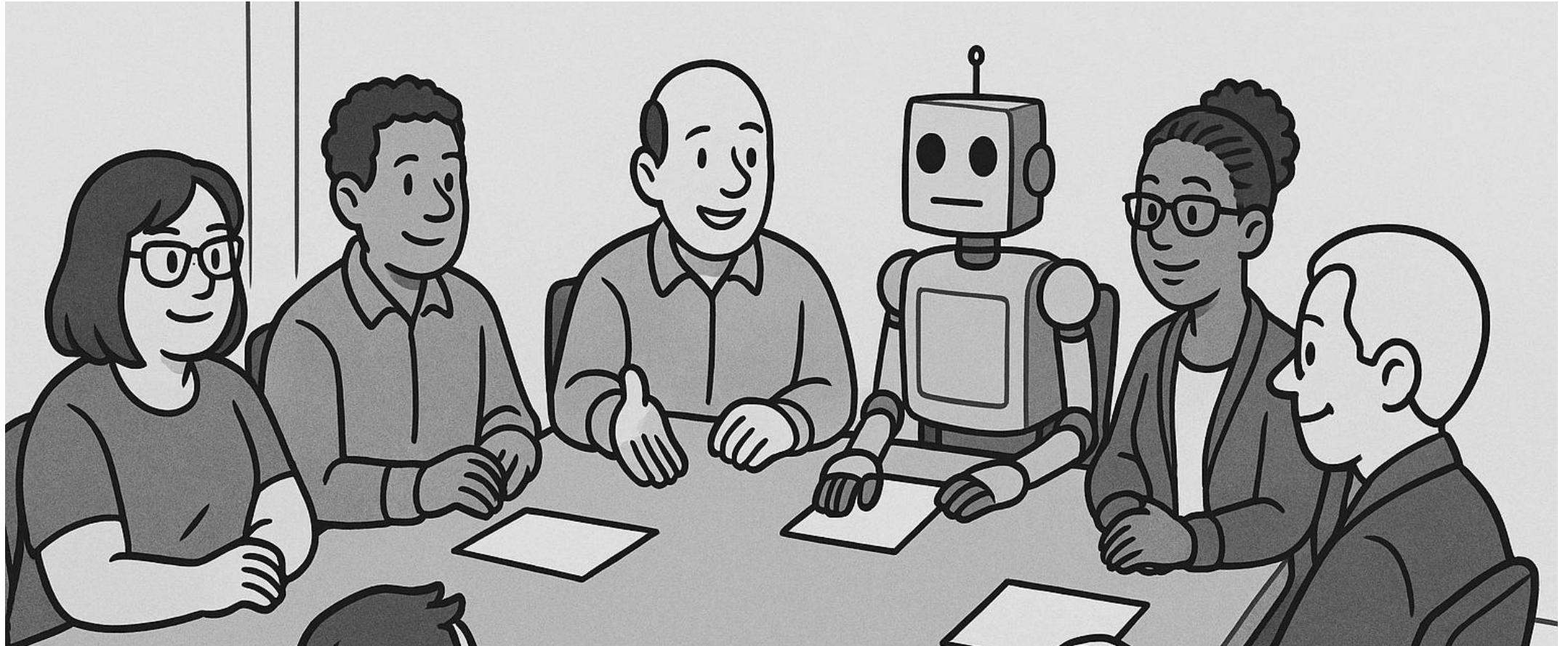
Module 4: Vendor Compliance & Regulatory Alignment





Learning Community

AI Journey Sharing and Q&A





New York Alliance AI Learning Community Toolkit

New York Alliance AI Learning Community: Webinars and Toolkit

Module 1: Understanding and Communicating AI



1. What Is AI (and What Isn't)?

• Michael Seereiter (New York Alliance)



2. How to Talk About AI Use

• Eunice Beck (Heartshare)



3. Reviewing Your AI Acceptable Use Policy

• Gregg Paulk (Anderson Center)

Module 3: Risk, Ethics & Oversight



7. AI Risks in Human Services

• Courtney Mauge (NFP)



8. How to Explore AI Safely

• Michael McGuire (Living Resources)



9. Oversight, Consent, Ethics

• Julia Hochman (DDI)

Module 2: AI Training & Workforce Development



4. Staff Training & Role-Based Competencies

• Tony Daniels (AHRC Nassau)



5. Prompt Engineering 101

• Dan Kelley (Arise, Exceptional Family Resources)



6. Leadership & HR Readiness

• Marco Damiani (AHRC NYC)

Module 4: Vendor Compliance & Regulatory Alignment



10. Evaluating AI Vendor-Partners

• Katie Page (New York Alliance)



11. Aligning with ONC, CMS, DOH & OPWDD

• Presenter TBD



12. Building Internal Capacity for Vendor Oversight

• Rich VanDyke (ACLD)

Collaborative Webinars

Know Your Policies	Review your agency's Employee Handbook, AI Use Agreement, Computer Systems-Services Use Agreement, and related data security or compliance policies.
Understand Prohibitions	Do not enter confidential or personally identifiable information (PII) / protected health information (PHI) into AI tools unless explicitly approved and secured.
Use Approved Tools Only	Follow agency guidance on which AI tools are authorized and ensure they meet security and encryption standards.
Establish Clear Definitions	Remember that AI includes chatbots, image generators, and other large language models (LLMs).
Know the Consequences	Non-compliance may result in disciplinary action, up to and including termination.
Report Misuse Immediately	Contact your supervisor, Compliance, or IT if you suspect unauthorized AI use or data breach.

Sample Policies, Checklists, Resources, Exercises





New York Alliance's AI Learning Community Subscription Website Coming Soon

- Timeline

- Soft launch 9/1 with limited access to CoP members. Members will be able to sign up for the yearly subscription to begin creating accounts, testing workflows, and providing feedback.
 - Community of Practice members will have the *first access* to the new site. As such, we will ask you to walk through the various components and share feedback. Feedback will be accepted through 9/19 to allow the Alliance to make applicable updates/changes.
- Full subscription launch 10/1 for all NY Alliance members and non-members

- Features

- Single access point to all micro-series webinars
- Up to date resources at your fingertips
- Message boards to allow for colleague collaboration across agencies





New York Alliance AI Community of Practice Webinar Toolkit Preview

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NEW YORK
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Module 2: AI Training & Workforce Development

2.6: Leadership & HR Readiness

New York Alliance for Inclusion & Innovation
AI Community of Practice / Learning Community

2025

Guest: Marco Damiani, Chief Executive Officer, New York City

Speed CC



Audio Transcript

 Search transcript

Doug Golub

00:02

Hello, and welcome to this session on AI training and workforce development specifically on leadership and Hr. Readiness. We have an incredibly special guest today. Marco Damiani, the chief executive officer at Ahr: New

Artificial Intelligence Use Agreement

Purpose:
This agreement outlines the responsibilities and best practices for using AI tools in compliance with privacy and data protection regulations. By signing this agreement, the user acknowledges the importance of not inputting Personally Identifiable Information (PII) or Protected Health Information (PHI) governed by HIPAA into AI systems.

Agreement:
I, the undersigned, understand and acknowledge that:

- Compliance with Data Privacy Laws:**
I am responsible for ensuring that the data I use when interacting with AI tools complies with applicable data protection and privacy laws, including, but not limited to, the Health Insurance Portability and Accountability Act (HIPAA) and other relevant regulations governing the use of sensitive data.
- Prohibition on the Use of PII and PHI:**
I agree not to input any Personally Identifiable Information (PII) or Protected Health Information (PHI) into AI tools. I understand that AI systems are not designed or approved for processing sensitive personal data unless explicitly authorized by the AI provider with proper data protection mechanisms.
- Definitions:**
 - AI (Artificial Intelligence)** is a technology that simulates human intelligence with problem-solving capabilities. It can perform tasks that normally require human intelligence. Some common examples are ChatGPT, MS Co-Pilot and Google Gemini etc.
 - PII (Personally Identifiable Information)** is any data that can be used to identify an individual. Examples include, but are not limited to:
 - Full name > Social Security number > Email address
 - Home address > Telephone number > Date of birth
 - Financial information (e.g., credit card numbers, bank account information)
 - PHI (Protected Health Information)** is any data that relates to an individual's health status, medical history, or healthcare provided, which is protected under HIPAA. Examples include, but are not limited to:
 - Patient names > medical record numbers > Health insurance information
- Consequences of Non-Compliance:**
I understand that the unauthorized disclosure of PII or PHI can result in legal penalties, fines, and reputational damage for both the individual and the organization. Violations of this agreement may result in disciplinary actions, including termination of access to AI tools or suspension.
- Best Practices for Data Protection:**
I commit to following best practices when using AI tools, including:
 - Anonymizing all data
 - Using only de-identified, non-sensitive information for testing, analysis, or processing through AI tools
 - Ensuring that any data I use in AI systems is authorized for such use and adheres to data minimization principles (i.e., only using data that is necessary for the specific purpose)
- Data Breach Reporting:**
In the event I become aware of a data breach or unauthorized disclosure of PII or PHI, I will immediately report the incident to the Corporate Compliance Department.

By signing this agreement, I acknowledge that I have read, understood, and will comply with the above terms regarding the responsible use of AI tools.

Signature: _____ Name: _____
Date: _____

This agreement ensures the user recognizes the importance of protecting sensitive data when using AI tools, outlining both PII and HIPAA-related information to avoid.





Micro-Webinar Series (Draft)

Module	Webinar	Release Date	Co-Presenter	Agency
Module 1: Understanding and Communicating AI	1. What Is AI (and What Isn't)?	September 2025 (Recorded)	Michael Seereiter	New York Alliance for Inclusion & Innovation
	2. How to Talk About AI Use		Eunice Beck	Heartshare
	3. Reviewing Your AI Acceptable Use Policy		Gregg Paulk	Anderson Center for Autism
Module 2: AI Training & Workforce Development	4. Staff Training & Role-Based Competencies	October 2025 (Recorded)	Tony Daniels Winston Thompson	AHRC Nassau, Citizens Options Unlimited
	5. Prompt Engineering 101		Dan Kelley	Arise, Exceptional Family Resources
	6. Leadership & HR Readiness		Marco Damiani	AHRC NYC
Module 3: Risk, Ethics & Oversight	7. AI Risks in Human Services	November 2025 (Scheduled for Recording)	Courtney Mauge	NFP
	8. How to Explore AI Safely		Michael McGuire	Living Resources
	9. Oversight, Consent, and Ethics		Julia Hochman	DDI
Module 4: Vendor Compliance & Regulatory Alignment	10. Evaluating AI Vendor-Partners	December 2025 (In Development)	Katie Page	New York Alliance
	11. Aligning with ONC, CMS, DOH & OPWDD		TBD	OMIG 
	12. Building Internal Capacity for Vendor Oversight		Rich VanDyke	ACLD

Next Steps for September Meeting

NY Alliance AI Community of Practice

Next Meeting, Monday, September 15, 2025 at 1 pm ET

- One-off meetings with panelists for upcoming New York Alliance AI Webinars





Thank you!

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