



NEW YORK
ALLIANCE FOR
INCLUSION & INNOVATION

Housing Navigator Training Course



Orientation Session

September 11, 2025

Because There's No Place Like Home..



Objectives

- Introductions
- History of Housing Navigation
- Video: Role of a Housing Navigator
- Course Overview
 - Session Schedule & Structure
 - Expectations
 - Assignments & Readings
- Reminders





Meet the Faculty

Seth Greenman; Consultant

John Maltby; Emeritus

Carol Napierski; NY Alliance



History of Housing Navigation

- Why housing navigation
- What is housing navigation
- How we got started
 - First Housing Navigator Course
- Decade of training students
- Current Housing Navigator Network

Next up: Role of a Housing Navigator video

Available at <https://youtu.be/GAEysRKzUzw>



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Fall Class of 2025

Introductions:

- Name
- Your Role
- Region / Area of State
- What is Your Interest in Housing



Course Overview

Instructional Sessions (Thursdays) 9:00-12:00

Orientation 9/11/25 (9:00-11:00*)

9/25/25

10/9/25

10/16/25

10/23/25

11/6/25

11/13/25

11/20/25

12/4/25

Course Wrap-Up 12/11/25 (9:00-11:00*)

Work Sessions (Fridays) 9:00-10:00:

Planning Instrument 9/26/25 (9:00-11:00*)

Calculator

10/10/25

10/17/25

11/7/25

11/14/25

Optional Office Hours (Fridays) 9:00-10:00:

10/24/25

11/21/25

Add to Calendar!



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Session Structure

Instructional Sessions

- Themed Sessions
- Mix of recordings & live presentations
- Regional breakout rooms
 - Readings
 - Critical topics
- Large group discussions

Work Sessions

- Live, working session
- Focus on application and assignment development
 - Housing Planning Instrument
 - Housing Budget Calculator



Expectations

- **Assignments:**
 - Completed in stages aligned with course sessions
 - Faculty will review and provide written comments
 - Corrections must be completed prior to final submission
 - Readings to be completed before the class
- **Participation:**
 - Ensure computer system is equipped with camera & mic
 - Notify faculty in advance of any conflicts with course schedule



Required Readings

From Snake Pits to Cash Cows: Politics and Public Institutions in New York

Author: Paul J. Castellani

Available through Amazon at <https://a.co/d/cIH9Kit>

Housing Resource Guide

Available through the NY Housing Resource Center (<https://nyhrc.org>)



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Assignments for Certification

Housing Planning Instrument (PDF)

- Based on a case study
 - Real-life scenario (no personal identifying information)
 - Fictional case studies provided
 - Florence
 - Anthony
- Six Parts

Housing Budget Calculator (EXCEL)

- Based on a case study
- Seven Sheets



What is Next

Familiarize yourself with the Course Page

Choose a Case Study

Complete Pre-Test Survey: <https://www.surveymonkey.com/r/GT9R5Z6>

Contact Information

Webinars to Watch:

- Video: We Have Choices, SANYS: <https://vimeo.com/371150790>
- Video: Remembering Willowbrook, CDD: <https://youtu.be/ev80qEtp2u4>



Questions

See you on September 25th!



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